

# Niscort Fr. Agnel School, Vaishali

## School Transportation Feedback & Feedforward Form

### Feedback Form

#### A. TRANSPORTATION FACILITY

Please tick (✓) the appropriate option.

1. **The school transportation is safe and reliable.**

Excellent  Good  Satisfactory  Needs Improvement

2. **The bus reaches the pick-up and drop points on time.**

Always  Usually  Sometimes  Rarely

3. **The condition of the bus (cleanliness, seating, ventilation) is satisfactory.**

Excellent  Good  Average  Poor

4. **The driver and staff behave politely and responsibly.**

Excellent  Good  Average  Needs Improvement

5. **The transportation route covers both accessible and remote areas effectively.**

Strongly Agree  Agree  Neutral  Disagree

6. **Safety measures (speed control, attendance, CCTV, GPS) are properly followed.**

Strongly Agree  Agree  Neutral  Disagree

7. **The school regularly asks for feedback about transportation.**

Always  Sometimes  Rarely  Never

8. **The communication system with parents regarding route changes, delays, etc. is effective.**

Excellent  Good  Satisfactory  Needs Improvement

9. **Suggestions for future improvement (feedforward) are welcomed and considered.**

Strongly Agree  Agree  Neutral  Disagree

### B. OPEN-ENDED QUESTIONS

11. What do you like most about the transportation facility?

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12. What improvements do you suggest for future (Feedforward)?

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**Robin Thomas**  
**Transport In-charge**



**Shinni T. J. Sr. Navya**  
**Principal**

